



RMA # _____

Return Material Authorization (RMA) Form

Read and acknowledge the Terms and Conditions to initiate the RMA process.

Read entire form. Complete, sign, and email the form to the Amphenol Antenna Solutions RMA Department (support@amphenol-antennas.com).

YOUR CONTACT INFORMATION (Required)

Name		Ship to Address	
Phone			
Date			

PRODUCTS RETURNED

Quantity	Model Number	Serial Number	Reason for Return

ORIGINAL PURCHASE ORDER (Optional)		SITE NAME (Optional)	
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PICK UP LOCATION (Optional)

Address	
Point of Contact / Phone / Email	

TERMS & CONDITIONS

- 1 Provide accurate and complete information including the original purchase order, model number(s), product serial number(s) and the site name.
- 2 Include antenna-only PIM and/or Return Loss test results for unit(s) being returned.
- 3 RET antennas must be tested on ground with an Amphenol Antenna Solutions controller.
- 4 Prepare product for return shipment. The product must be returned to Antenna Solutions **within 30 days** of RMA approval. Properly package the returning products on a skid for common carrier freight. Warranty will be voided if antennas are damaged due to improper packaging.
- 5 Any damage observed (external/internal) to antenna during the RMA investigation that is not due to normal usage will void the RMA. Amphenol Antenna Solutions will provide evidence of conditions outside normal wear on request.
- 6 Do not return any mounting bracket parts with antennas. The RMA will be voided if antennas are returned with mounting bracket kits installed.
- 7 Original purchaser will be responsible to issue Amphenol Antenna Solutions a Purchase Order for replacement products if the returned products are: (a) not available for pickup within 30 days, (b) not within the warranty period, (c) not found to be defective, (d) passed Amphenol Antenna Solutions antenna-only testing or (e) damaged (internal/external) upon return.
- 8 Complete this form, sign, and e-mail to Amphenol Antenna Solutions RMA Department (rma@amphenol-antennas.com).

By initialing below you agree that you have read and understand the Terms and Conditions above.

Initials _____

AUTHORIZED REPRESENTATIVE (Required)

Email	
Signature	

QUESTIONS? Contact customer service at 779-970-1605 or support@amphenol-antennas.com.