



RMA # \_\_\_\_\_

# Return Material Authorization (RMA) Form

## Read and acknowledge the Terms and Conditions to initiate the RMA process.

Read entire form. Complete, sign, and email the form to the Amphenol Antenna Solutions RMA Department (support@amphenol-antennas.com).

### YOUR CONTACT INFORMATION (Required)

Name		Ship to Address	
Phone			
Date			

### PRODUCTS RETURNED

Quantity	Model Number	Serial Number	Reason for Return

ORIGINAL PURCHASE ORDER (Optional)		SITE NAME (Optional)	
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### PICK UP LOCATION (Optional)

Address	
Point of Contact / Phone / Email	

### TERMS & CONDITIONS

- 1 Provide accurate and complete information including the original purchase order, model number(s), product serial number(s) and the site name.
- 2 Include antenna-only PIM and/or Return Loss test results for unit(s) being returned.
- 3 RET antennas must be tested on ground with an Amphenol Antenna Solutions controller.
- 4 Prepare product for return shipment. The product must be returned to Antenna Solutions **within 30 days** of RMA approval. Properly package the returning products on a skid for common carrier freight. Warranty will be voided if antennas are damaged due to improper packaging.
- 5 Any damage observed (external/internal) to antenna during the RMA investigation that is not due to normal usage will void the RMA. Amphenol Antenna Solutions will provide evidence of conditions outside normal wear on request.
- 6 Do not return any mounting bracket parts with antennas. The RMA will be voided if antennas are returned with mounting bracket kits installed.
- 7 Original purchaser will be responsible to issue Amphenol Antenna Solutions a Purchase Order for replacement products if the returned products are: (a) not available for pickup within 30 days, (b) not within the warranty period, (c) not found to be defective, (d) passed Amphenol Antenna Solutions antenna-only testing or (e) damaged (internal/external) upon return.
- 8 Complete this form, sign, and e-mail to Amphenol Antenna Solutions RMA Department (rma@amphenol-antennas.com).

**By initialing below you agree that you have read and understand the Terms and Conditions above.**

Initials \_\_\_\_\_

### AUTHORIZED REPRESENTATIVE (Required)

Email	
Signature	

**QUESTIONS? Contact customer service at 779-970-1605 or [support@amphenol-antennas.com](mailto:support@amphenol-antennas.com).**