



Return Material Authorization (RMA) Form

Read and acknowledge the Terms and Conditions to initiate the RMA process.
 Complete the form, sign, and email to the Amphenol Antenna Solutions RMA Department (rma@amphenol-antennas.com).

YOUR CONTACT INFORMATION (Required)

Name		Ship to Address	
Phone			
Date			

PRODUCTS RETURNED

Quantity	Model Number	Serial Number	Reason for Return

ORIGINAL PURCHASE ORDER (Optional)	SITE NAME (Optional)
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PICK UP LOCATION (Optional)

	Address
Point of Contact / Phone / Email	

PACKAGE INFORMATION (Optional)

	Number of Packages		Dimensions
Type of Packaging - Crate, Skid, or Tube		Weight	

TERMS & CONDITIONS

- 1 Provide accurate and complete information including the original purchase order, model number(s), product serial number(s) and the site name.
- 2 Include antenna-only PIM and/or Return Loss test results for unit(s) being returned.
- 3 RET antennas must be tested on ground with an Amphenol Antenna Solutions controller.
- 4 Prepare product for return shipment and contact Amphenol Antenna Solutions within 45 days of receiving replacements. Properly package the returning products on a skid for common carrier freight. Warranty will be voided if antennas are damaged due to improper packaging.
- 5 Any damage observed (external/internal) to antenna during the RMA investigation that is not due to normal usage will void the RMA. Amphenol Antenna Solutions will provide evidence of conditions outside normal wear on request.
- 6 Do not return any mounting bracket parts with antennas. The RMA will be voided if antennas are returned with mounting bracket kits installed.
- 7 Original purchaser will be responsible to issue Amphenol Antenna Solutions a Purchase Order for replacement products if the returned products are: (a) not available for pickup within 60 days, (b) not within the warranty period, (c) not found to be defective, (d) passed Amphenol Antenna Solutions antenna-only testing or (e) damaged (internal/external) upon return.
- 8 Complete this form, sign, and e-mail to Amphenol Antenna Solutions RMA Department (rma@amphenol-antennas.com).

AUTHORIZED REPRESENTATIVE (Required)

Email	
Signature	

INTERNAL USE ONLY

RMA Number Issued _____	Date Issued _____
WHSE: _____	NSM: _____
SO# _____	<input type="checkbox"/> 8467

QUESTIONS? Contact customer service at 815-399-0001 or rma@amphenol-antennas.com.